



A *Key Messages Update* is published monthly and includes items from the Board, Museum Advisory Council (MAC), and the administration. These topics include the highlights and successes of the month, as well as the Board's perspective on matters of importance. Key Messages for the month are presented under each of the four Strategic Plan Goals. [Subscribe to our Key Messages!](#)

## Key Messages of the Month March 2020

### How is your library providing services?

Following the March 11th COVID-19 pandemic announcement, closure of facilities and Ministerial closure of public libraries and museums across the province, the staff have developed an alternate service model to maintain service options for our community. All patrons should be looking to the [Service Updates & COVID-19](#) site for up-to-date information. To provide additional activities and services during the shutdown, the BMPL staff are piloting new programs online, including regular FaceBook Live sessions. Check out our [Things to do at Home](#) page which has links and activities for homebound families as well as our [Events Calendar](#) which lists the many online activities available through BMPL. As always, our [Virtual Branch](#) has hundred's of thousands of e-books, audio books, music, movies and other resources available.

### Cancellations

Due to the COVID-19 Pandemic the following has been cancelled:

- July 9<sup>th</sup> 25<sup>th</sup> Anniversary Golf Tournament Cancelled
- All onsite programs through May 31<sup>st</sup>

### Pandemic Response Policy & Business Continuity Plan

At the March 19, 2020 Special Board Meeting, the *POL-ADM.2020.01 Pandemic Response* was approved. The Board also directed the CEO to work within the draft BMPL Board Pandemic Preparedness and Business Continuity Plan pending its approval; and for the Organizational Capacity, By-Laws & Governance Committee to bring back any recommended revisions.

## **Communications**

Dr. Saunders and the BMPL staff have been working closely with the TBM CAO and Communications staff throughout this difficult period. The Deputy Mayor and CAO have conveyed their appreciation to the Board for the leadership and dedication exhibited by Dr. Saunders and her staff.

## **Craigleith Heritage Depot Temporary Closure Update**

The [FAQ webpage](#) is regularly being updated on the remediation program. Radon Remediation occurred on February 26<sup>th</sup> and the three-month radon test has begun. The parking lot Wi-Fi is active for those who are looking for local connectivity.

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