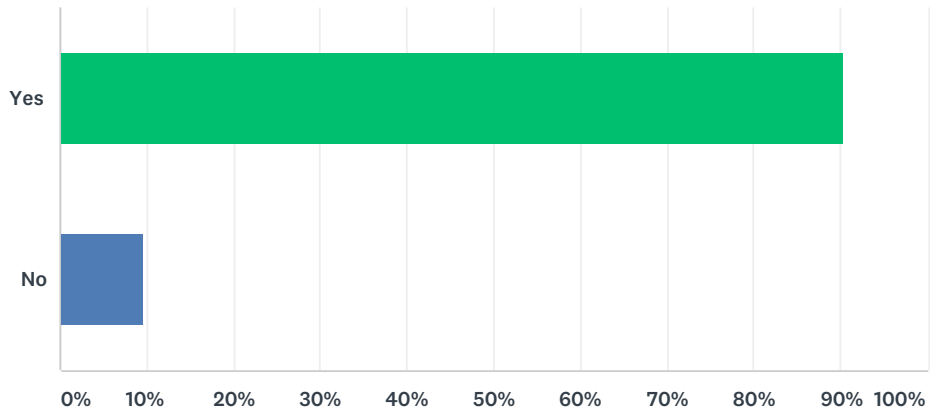


## Q1 Have you ever visited the BMPL website?

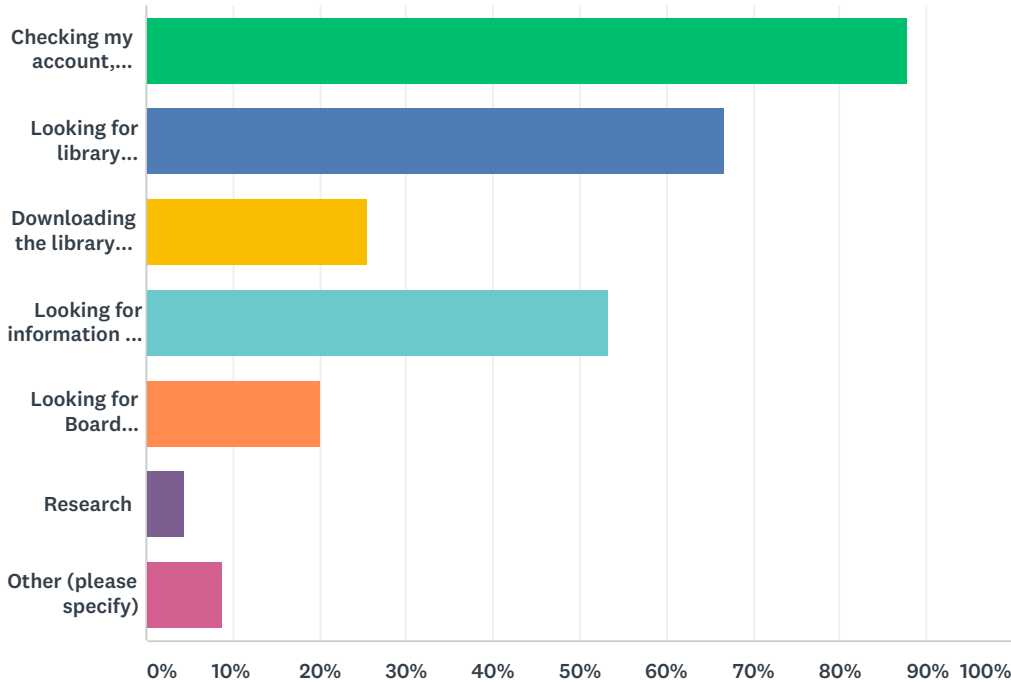
Answered: 105 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	90.48%	95
No	9.52%	10
TOTAL		105

## Q2 What do you use it for? Check all that apply.

Answered: 90 Skipped: 15



ANSWER CHOICES	RESPONSES
Checking my account, renewing books and placing holds	87.78% 79
Looking for library materials	66.67% 60
Downloading the library newsletter	25.56% 23
Looking for information on programs and services	53.33% 48
Looking for Board information	20.00% 18
Research	4.44% 4
Other (please specify)	8.89% 8
Total Respondents: 90	

#	OTHER (PLEASE SPECIFY)	DATE
1	Events	6/20/2018 7:48 PM
2	searching for internship for MUSM	5/20/2018 9:37 PM
3	Looking to see who new CEO is-no bios	5/17/2018 10:55 AM
4	Reading History--books I've read	5/17/2018 10:51 AM
5	accessing Consumer reports	4/16/2018 11:26 AM
6	Copying	4/3/2018 2:50 PM
7	Checking for new books "on order".	3/29/2018 2:18 PM
8	Looking for the new books	3/24/2018 3:39 PM

### Q3 Is there a reason why have not visited?

Answered: 9 Skipped: 96

#	RESPONSES	DATE
1	I live really close	5/17/2018 10:53 AM
2	No	5/17/2018 10:51 AM
3	no	5/17/2018 10:50 AM
4	I come into the library regularly and look of posters	5/17/2018 10:45 AM
5	Unaware	4/23/2018 10:03 AM
6	No computer at home Just iphone	4/21/2018 10:36 AM
7	None	4/8/2018 9:56 AM
8	No.	4/4/2018 6:41 PM
9	Just haven't bothered... nothing more	3/28/2018 5:11 PM

## Q4 Is there anything missing from the website that you want or expect? We are planning website updates and would love to hear your ideas!

Answered: 51 Skipped: 54

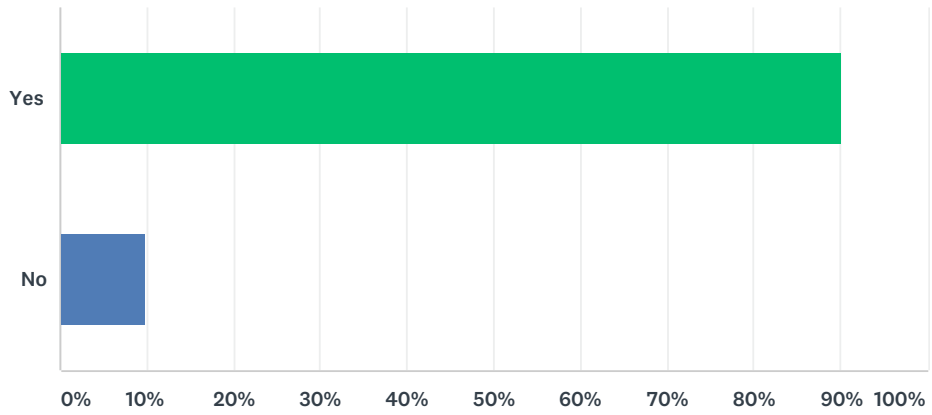
#	RESPONSES	DATE
1	Awesome Website	7/6/2018 12:14 PM
2	I like the website Nd find it easy to navigate. I am not aware of anything thta is missing.	6/30/2018 1:25 PM
3	A comprehensive list of events, technologies, services etc. The website is not very friendly or intuitive. A redesign would be welcome!	6/25/2018 10:06 AM
4	Easier & clearer way to sign in to account, look for materials, etc. iPad user friendly	6/20/2018 7:49 PM
5	the bird and butterfly museum from Niagara can be expand new location in the blue mountain area? with a full glass round top dome ceiling for the birds came in and out, a circular slopes in circulating exhibit for visitor to step up to the top and view the seashore. ...	5/20/2018 9:43 PM
6	have bios of the people and Board. Went to find who new CEO was but there are no bios of staff or board	5/17/2018 10:56 AM
7	Cleaner Homepage. One click to arrive at "Request Book" page	5/17/2018 10:54 AM
8	No	5/17/2018 10:53 AM
9	Not computer literate enough to make suggestions. Just keep it user friendly.	5/17/2018 10:52 AM
10	No not really	5/17/2018 10:50 AM
11	can't think of any	5/17/2018 10:50 AM
12	Links to community groups	5/17/2018 10:49 AM
13	Please don't change too much. LOL	5/17/2018 10:48 AM
14	How about adding "Topic Specific Discussion Forums"?	5/17/2018 10:48 AM
15	--Love the Library!	5/17/2018 10:47 AM
16	:)	5/17/2018 10:46 AM
17	I wonder if the library could offer an E-Learning subscription (ie: Lynda.com)	5/17/2018 10:44 AM
18	I couldn't easily find the Sign In To Account icon.	5/14/2018 9:35 AM
19	My advice: ditch Running Tide I've worked with them and know the back end is not intuitive, costing you time training staff I can see they have also failed to make your site properly mobile friendly (I know several other sites they run have the same issue) I know they are crazy expensive and take forever to requested updates and changes, sometimes not even making those changes I know their interface makes it more complicated than it needs to be to add images and this exacerbates the overall somewhat dated look of your site I realize you have a complex site with a lot going on and appreciate that you are using someone local but there's got to be a better solution On a related note the copywriting throughout the site could use a little refresh Also the then and now history site is presumably still under construction as it appears to be missing descriptions, has spelling mistakes and also doesn't look quite right on mobile - what are the stats for how your sites are accessed? Is it predominantly through mobile? (I expect the answer is yes - and if it's not yet, remember it will be very soon - build for the future). If it is I say again ditch running tide as they have proved over and over they just can't get that right.	5/12/2018 10:04 PM
20	Not that I can think of but I know I will use and enjoy whatever updates are made.	5/11/2018 4:34 PM
21	Only thing would possibly be more info on the special (one-off) programs being run	5/2/2018 6:05 PM
22	no additional ideas	4/21/2018 5:16 PM
23	Don't know	4/21/2018 10:37 AM
24	No	4/21/2018 8:00 AM

## User Survey: Website

25	Community Events calendar	4/20/2018 10:07 PM
26	no	4/18/2018 10:01 AM
27	I find that the website is not updated on a regular basis in terms of when programs are being offered and available.	4/17/2018 1:15 PM
28	Could you make it easier to find Consumer Reports?	4/16/2018 11:27 AM
29	No	4/15/2018 11:52 AM
30	It is ok with me.	4/9/2018 12:03 PM
31	None	4/8/2018 9:56 AM
32	Nothing that I can add	4/6/2018 4:36 PM
33	How about a message form for members to comment to each other on various library services, such as programs/book reviews given by library staff?	4/6/2018 4:34 PM
34	No suggestions at this time.	4/4/2018 6:43 PM
35	Nothing missing that I am aware of.	4/3/2018 4:29 PM
36	Where to log in	4/3/2018 2:51 PM
37	i like the website	4/1/2018 9:21 AM
38	Website works well for me.	4/1/2018 8:32 AM
39	Checking into my account should be easier. I always have to search for the check in button & then it takes too many steps to actually get into the account . Could this be streamlined? Could I check in with a button on the email advising me my borrowed material is due?	3/31/2018 2:45 PM
40	no	3/30/2018 10:09 AM
41	Information about the Board members and how people apply to be on the board.	3/29/2018 5:51 PM
42	Just suggestions.....bios of staff so we know them better....human interest stories about staff & clients....and maybe about how kids are benefiting from using the library. Things like this can make the library more human & welcoming. Maybe something from the CEO about what she's working on, her objectives for the future, things that are worrying/bothering her, etc. What the Board is doing/working on & why. Ditto for the Town Council. Things the members of the library can do to help.	3/29/2018 2:27 PM
43	Activities for the under 65. I'm new to the neighbourhood and would like to have programs etc that will encourage meet and greet.	3/28/2018 8:26 PM
44	Perhaps book reading suggestions!	3/28/2018 8:40 AM
45	Video demonstrations; better embedding of social media; better organization of information architecture; better breakdown of how the library is physically organized i.e. two distinct branches; improved design i.e. information takes up whole computer screen; mobile friendly site; clearer calls to action	3/27/2018 10:10 AM
46	Community updates	3/24/2018 3:37 PM
47	Web-site is pretty good - more information on available resources would be nice.	3/24/2018 8:16 AM
48	I can't think of anything.It seems very good to me.	3/23/2018 10:09 AM
49	No	3/23/2018 8:33 AM
50	programme registration and purchase on line, want to know I got into a programme There is stuff on the calendar that I can't get tickets for at the library. like the Jazz, would like to get this on-line	3/22/2018 11:13 AM
51	Who is the staff. Board bios, Staff pics. Their email or extensions direct	3/20/2018 4:39 PM

# Q1 Are you a resident or rate payer in The Town of The Blue Mountains

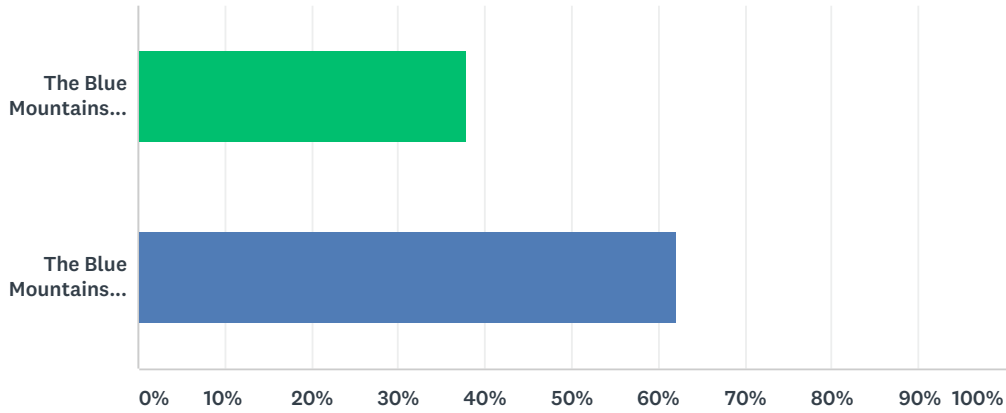
Answered: 154 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	90.26%	139
No	9.74%	15
TOTAL		154

Q2 Below are two distinct Mission Statements which describe The Blue Mountains Public Library. Please select the one you feel best describes our core services.

Answered: 132 Skipped: 22



ANSWER CHOICES	RESPONSES
The Blue Mountains Public Library engages the community in 21st century literacies, cultural and creative experiences, exploration and research, in an inclusive environment.	37.88% 50
The Blue Mountains Public Library is the dynamic centre of community engagement where everyone is free to create, explore, learn, research and connect in an inclusive environment.	62.12% 82
Total Respondents: 132	

### Q3 If you have any comments on what you perceive to be the core purpose(s) of the Library, Gallery and Museum, please feel free to add those in the comment below.

Answered: 26 Skipped: 128

#	RESPONSES	DATE
1	Engage in inter-generational arts, literature and activities	5/15/2018 7:55 AM
2	This is Elisa. On many occasions I've explained the two mission statement options to children and adults in the library and would propose something like: At the Blue Mountains Public Library everyone is free to create, explore, learn, research and connect. It's something I can say to a family and not get a blank stare from the children and guffaws from the parents.	5/12/2018 2:39 PM
3	very happy to see the overall improvements to the library. community input is a great step	5/12/2018 12:35 PM
4	like use of word dynamic	5/12/2018 7:42 AM
5	This is a visions statement which is fine but mission statement is for a period of time with a defined Goal eg put a man on the moon in the next ten years As a library, may be a good idea to use the correct term	5/11/2018 3:25 PM
6	Your mission statement is not true. I have not felt welcomed in the library in over four years	5/10/2018 10:14 PM
7	a mountain of knowledge	5/6/2018 8:07 AM
8	All members of the community should have access to transparent, accountable information from the Board. There should be rotating leadership at the Board level. Board members are there to share their skills and act on behalf of library users. Communication is key and the current structure or level of engagement is not sufficient.	5/2/2018 11:19 AM
9	Don't forget books! I think it needs to be explicit in the Mission. To be honest I didn't like either of the potential options.	5/2/2018 11:14 AM
10	these both feel very similar	4/28/2018 8:18 PM
11	Knowledgeable, personable staff in a welcoming environment	4/24/2018 12:08 PM
12	provide access to any kind of literature, print + online. provide (free) access to the internet -> enable people to access knowledge assist patrons in accessing this knowledge	4/24/2018 7:09 AM
13	Nothing in there about enjoying life or recreation	4/23/2018 6:59 PM
14	Your core purpose is to serve the community.	4/22/2018 7:48 PM
15	Gather the community together for residents and visitors	4/22/2018 1:34 PM
16	To embrace the community with learning opprrtunities and artistic expression.	4/22/2018 1:00 PM
17	Promote wellness in literacy and educational community experiences.	4/22/2018 1:00 PM
18	The Library should always be place for Children to read, learn, and participate in programs specifically tailored for them.	4/22/2018 12:48 PM
19	A peaceful place in the community to come and read, work, research, create and learn. Do you things may include 3-D printing, computers, reading, audiobooks, art and of course most importantly kids programs.	4/22/2018 12:10 PM
20	serve as a community hub, bring members of the community together, programs must engage all age groups	4/21/2018 5:19 PM
21	maybe consider updating logo tag line. Books and Beyond. It feels dated and doesn't represent the dynamic center you are speaking of in the 2 missions	4/19/2018 9:03 PM
22	So nice to see that the board sees the library as a dynamic center of life in TBM	4/19/2018 8:57 PM
23	We are so happy to see that the Board is having the community select the mission. This is a great day and amazing turning point for our community.	4/19/2018 8:56 PM



## User Survey to recommend a new BMPL Mission Statement

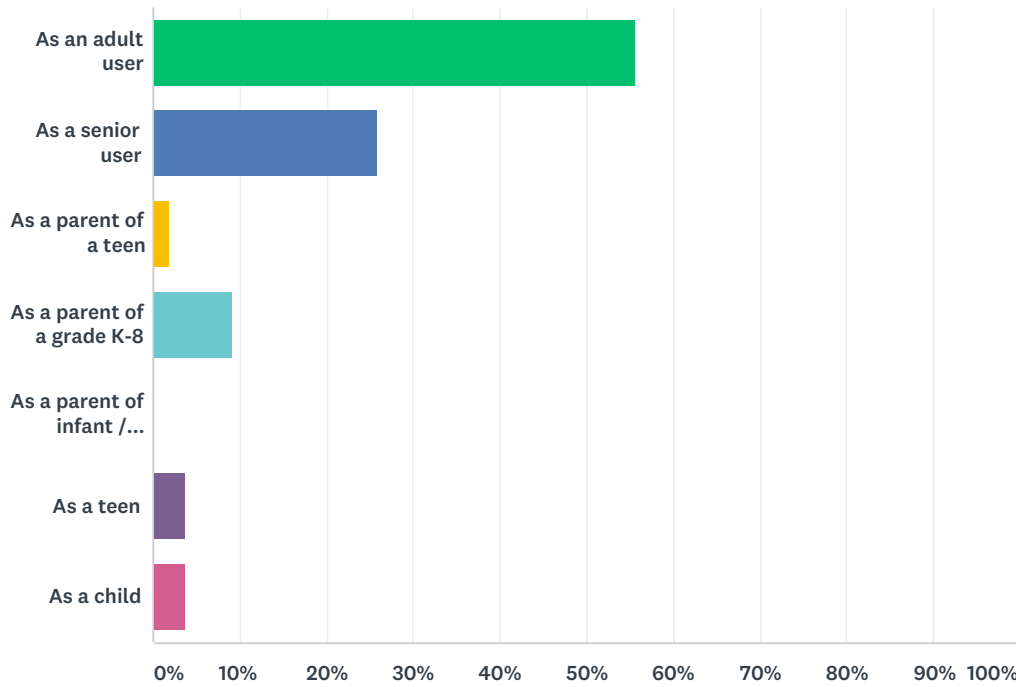
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24	is inclusive environment on here because you weren't before and want to stress you are? feels negative	4/19/2018 8:54 PM
25	Connecting residents to the joy of reading, inspiring lifelong learning and providing inspiration and dreaming through written word.	4/19/2018 8:42 PM
26	Great job. So nice to see community feedback wanted AND that the Board sees the Gallery and Museum as integral parts of the organization!	4/17/2018 7:09 PM

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## Q1 How are you responding to this survey?

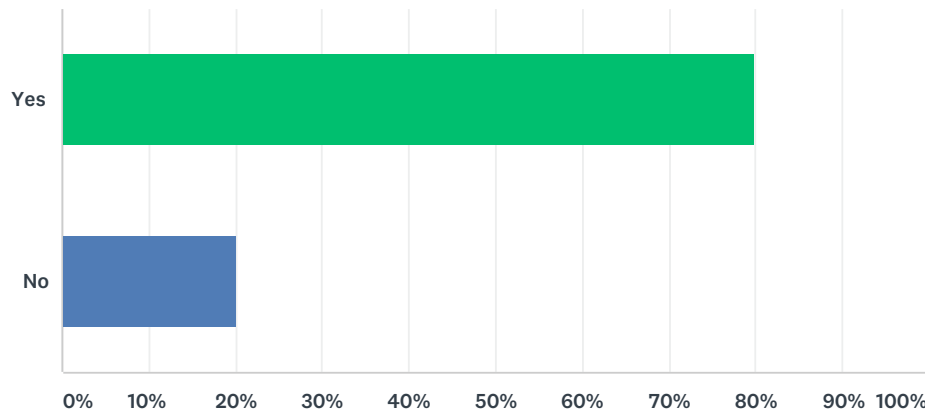
Answered: 54 Skipped: 0



ANSWER CHOICES	RESPONSES	
As an adult user	55.56%	30
As a senior user	25.93%	14
As a parent of a teen	1.85%	1
As a parent of a grade K-8	9.26%	5
As a parent of infant / toddler / preschooler	0.00%	0
As a teen	3.70%	2
As a child	3.70%	2
<b>TOTAL</b>		<b>54</b>

## Q2 Have you (or your child if responding as a parent) ever attended a BMPL program or event?

Answered: 40 Skipped: 14



ANSWER CHOICES	RESPONSES	
Yes	80.00%	32
No	20.00%	8
TOTAL		40

### Q3 What type of programs have you / your family attended?

Answered: 36 Skipped: 18

#	RESPONSES	DATE
1	Author Health	7/13/2018 2:41 PM
2	film festival	7/13/2018 2:38 PM
3	film, music, art, hike, green screen experience	7/13/2018 2:37 PM
4	seminars	7/13/2018 2:36 PM
5	writer's workshops	7/13/2018 2:35 PM
6	DJ Sessions	7/13/2018 2:32 PM
7	Author talks	6/23/2018 3:46 PM
8	after school	6/21/2018 11:40 AM
9	talks, gallery	6/21/2018 11:39 AM
10	Seniors	6/20/2018 7:44 PM
11	Art gallery events; Cirque du soleil-type event.	6/16/2018 3:44 PM
12	After school programs, yoga, special interest - do terra, animals, ...	6/14/2018 10:47 PM
13	health related, nature related	6/14/2018 9:38 AM
14	art exhibits, presentations, classes	6/12/2018 2:56 PM
15	Computer	6/10/2018 3:53 PM
16	-Art Shows -computer training	6/7/2018 4:50 PM
17	Author Talks	6/7/2018 4:49 PM
18	None	6/7/2018 4:49 PM
19	lots of kids - shows, events	6/7/2018 4:48 PM
20	-Tech -all kinds of kid ones	6/7/2018 4:47 PM
21	Thursday night gallery talk	6/2/2018 10:11 AM
22	Both kids and adult Yoga, classes, presentations	5/30/2018 1:45 PM
23	Story time	5/24/2018 5:32 PM
24	Seniors, art, movie,	5/22/2018 8:16 PM
25	build a wooden birdhouse with paints	5/20/2018 10:06 PM
26	Parking Lot Parties	5/20/2018 2:02 PM
27	art	5/17/2018 8:58 AM
28	Author speaking Art shows Documentary show Life long learning	5/16/2018 1:49 PM
29	Baby group Friday mornings	5/12/2018 9:49 PM
30	gallery openings and showings, kid's programs with grandchildren, workshops	5/11/2018 4:39 PM
31	Art opening, seminars and classes	5/2/2018 6:11 PM
32	Gallery Opening French Program	5/2/2018 1:07 PM
33	author/book reading Crafts (once)	5/2/2018 11:16 AM
34	vikings	4/28/2018 9:32 PM
35	story hour	4/28/2018 9:29 PM



## User Survey on Programming

### Q4 What programs would you like the library, museum or gallery to offer?

Answered: 34    Skipped: 20

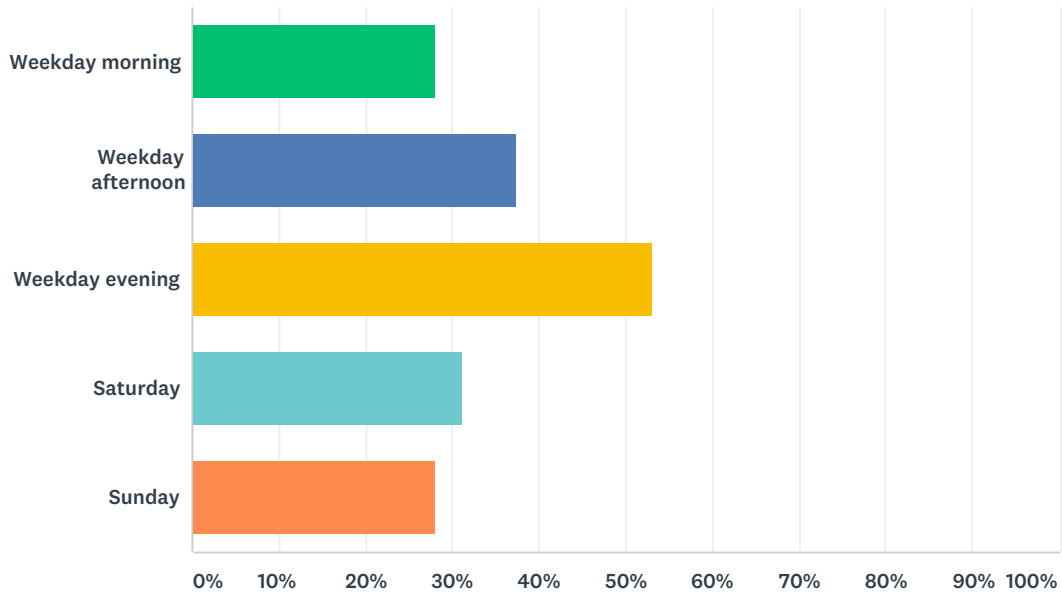
#	RESPONSES	DATE
1	how to look up books by computer	7/13/2018 2:40 PM
2	variety - nothing specific	7/13/2018 2:38 PM
3	meditation circle	7/13/2018 2:35 PM
4	family natural history programs	7/13/2018 2:32 PM
5	Adult book club scheduled during afternoons.	6/23/2018 3:46 PM
6	continue to offer after school	6/21/2018 11:40 AM
7	Teen	6/21/2018 11:39 AM
8	Meet the author events. Movies in the gallery. Book clubs.	6/16/2018 3:44 PM
9	Art practicum	6/15/2018 9:17 AM
10	Lecture series on interesting and relevant topics with experts in various fields (health and wellness, nutrition..). Hot topic discussions to broaden perspectives. Vaccinations, growing food, meditation practices, ... Provide more opportunities for families and community members to express themselves.. could be writer groups, art groups, quilting groups, maker spaces, art journalling, crafting, etc. etc.	6/14/2018 10:47 PM
11	variety of programs	6/14/2018 9:38 AM
12	There already is a plethora of programs... more than one would expect from a smaller library !!! Perhaps, a first aid course ? safe boating course? driving tips course ? care of pets (besides horses) course ? cooking course with samples ? super bowl watching day ? carol singing around town evening ? adopt a local stray day ? local native history presentation/participation ? lost farming techniques/survival skills course ? winter snow birding ready course (travel to USA by car/plane) ? .... but the key would be to increase the number of participants...	6/12/2018 2:56 PM
13	Small teaching groups such as knittig, history,	6/10/2018 10:01 PM
14	Learning programs for adults	6/10/2018 3:53 PM
15	Native, cultural, local history programs	6/7/2018 4:50 PM
16	More author talks. Adult Book Club.	6/7/2018 4:49 PM
17	Nothing more	6/7/2018 4:49 PM
18	Continue with educational events for kids (e.g. town planning, fishing were 2 of my faves)	6/7/2018 4:48 PM
19	Continue great educational ones for older kids and adults	6/7/2018 4:47 PM
20	Films. Rare, old, classic, fun. Children on weekend.	6/2/2018 10:11 AM
21	Language classes for kids and adults	5/30/2018 1:45 PM
22	Summer Reading Club	5/24/2018 5:32 PM
23	Programs for seniors that include a social element.	5/22/2018 8:16 PM
24	I am seeking an internship after museum and gallery studies. I am able to start with something little by labelling, database organization, leading a 40minutes story music book keyboard duets in the theme of seashore shells and rocks. Craft workshops to build a birdhouse, manuscript on papers, or just sitting by the rock to meditate a new melody with composition.	5/20/2018 10:06 PM
25	Parking Lot Parties	5/20/2018 2:02 PM
26	i like what it currently offers	5/17/2018 8:58 AM
27	More authors	5/16/2018 1:49 PM

## User Survey on Programming

28	3D printing 101 for adults Drop in PWYC figure drawing once a month or so in the gallery Writing workshops	5/12/2018 9:49 PM
29	Think having the library sponsored program,s such as the pottery class with Carol Hahn, more frequently would be great! Terrific venue to learn new things or an opportunity to decide it you would like to pursue something new!	5/2/2018 6:11 PM
30	More technology education. More learning opportunities.	5/2/2018 1:07 PM
31	more authors/speakers on interesting topics	5/2/2018 11:16 AM
32	more vikings	4/28/2018 9:32 PM
33	homework drop in garage band and techprograms	4/28/2018 9:29 PM
34	more teen things homework help tech programs	4/28/2018 9:25 PM

## Q5 What time would you prefer programs to occur?

Answered: 32 Skipped: 22



ANSWER CHOICES	RESPONSES
Weekday morning	28.13% 9
Weekday afternoon	37.50% 12
Weekday evening	53.13% 17
Saturday	31.25% 10
Sunday	28.13% 9
Total Respondents: 32	



## User Survey on Programming

### Q6 Please provide feedback on how we may improve library, museum or gallery programs

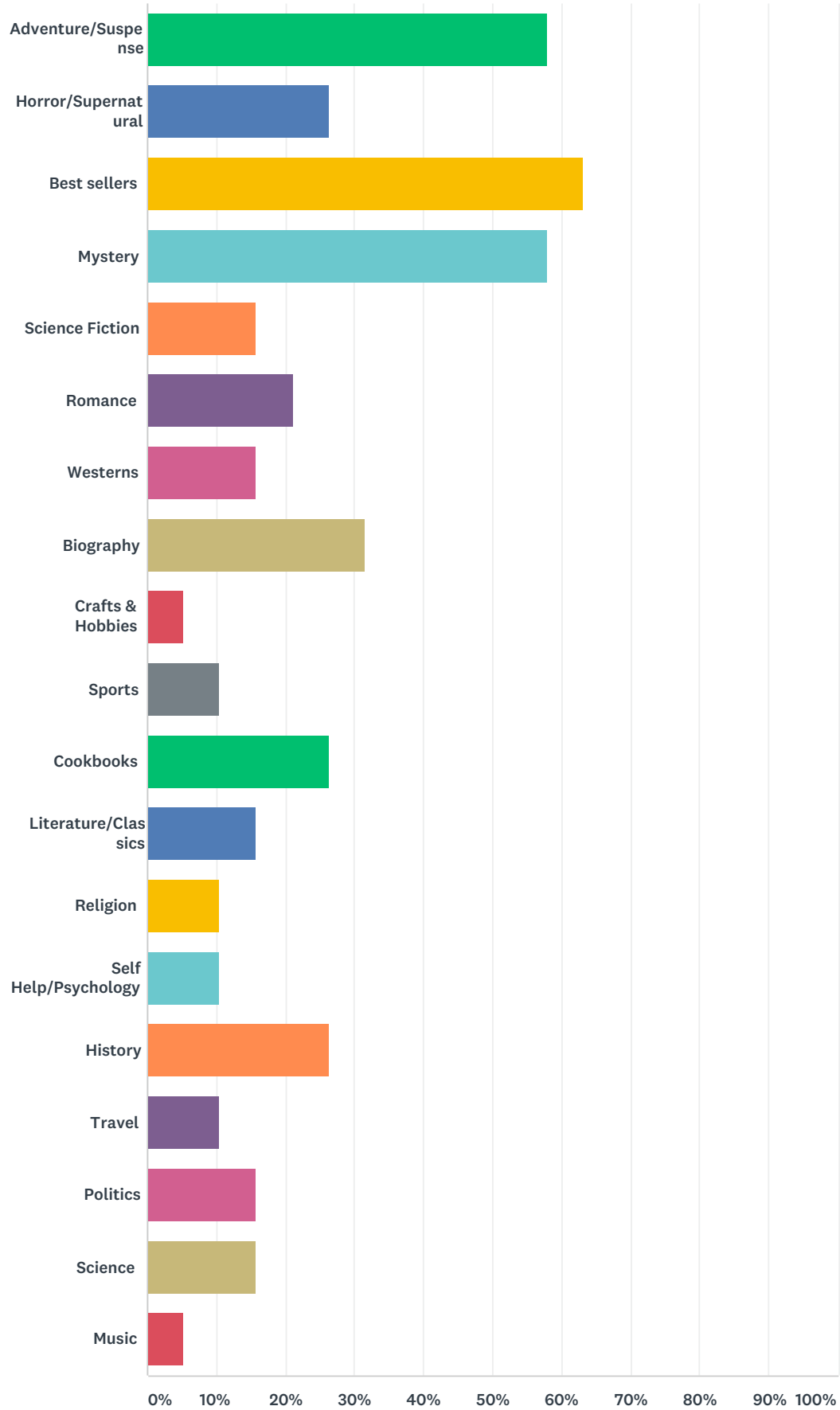
Answered: 16 Skipped: 38

#	RESPONSES	DATE
1	answered August-November for Q#5 more range of activities run at the Depot	7/13/2018 2:35 PM
2	Not sure - I have enjoyed the programs I have attended.	6/16/2018 3:44 PM
3	email to patrons	6/14/2018 9:38 AM
4	Increase the number of participants... as it is unfortunate that so many programs are not always well attended... given your work that went into creating them !! It would also be nice to have more shading trees in the parking lot for cars to not overheat...	6/12/2018 2:56 PM
5	more programs more audiobooks (new) more liscenses to get audio books on line	6/10/2018 10:01 PM
6	Staff need to be more interactive with people who come in. Unless I go to the desk, no one talks or offers to help find anything.	6/10/2018 3:53 PM
7	love what you do!~ as many tech programs as possible for learning valuable tech skills	6/7/2018 4:48 PM
8	Offer a sync from your calendar to our phone	6/2/2018 10:11 AM
9	close down the mental health association, bring in the groups for regular workshops in understand the facilities and different objects presented in museum. How individual can benefit by participating the garden work.	5/20/2018 10:06 PM
10	You are doing a great job	5/20/2018 2:02 PM
11	Happy with all you do. Thanks	5/16/2018 1:49 PM
12	Would love to see you invest in a self checkout kiosk for super quick in and out without having to take up staff time when it's not necessary- Newmarket library has these and it's an amazing feature	5/12/2018 9:49 PM
13	Cleanliness and decluttering; more coat and boot spaces; staff should be circulating to assist patrons to find books, etc.	5/2/2018 1:07 PM
14	more vikings	4/28/2018 9:32 PM
15	you need spaces to do programs. teens go to collingwood because they have designated spaces and staff for teens	4/28/2018 9:29 PM
16	we need better teen spaces	4/28/2018 9:25 PM

## Q1 What do you like to read?

Answered: 19 Skipped: 0

# User Survey on Adult Collections



ANSWER CHOICES

RESPONSES

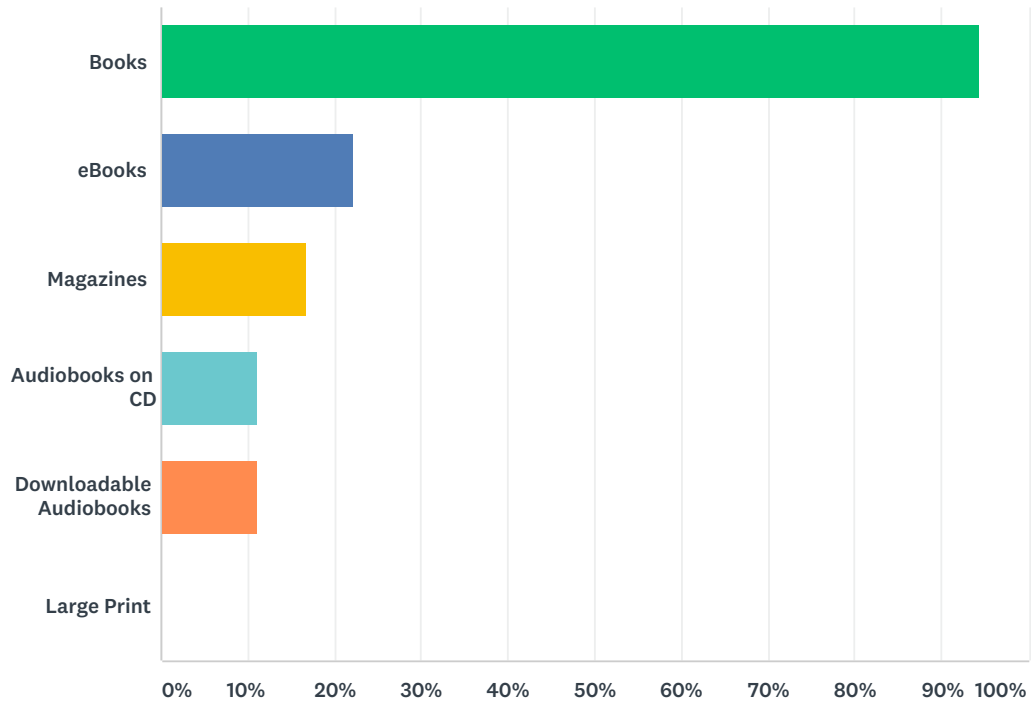
## User Survey on Adult Collections

Adventure/Suspense	57.89%	11
Horror/Supernatural	26.32%	5
Best sellers	63.16%	12
Mystery	57.89%	11
Science Fiction	15.79%	3
Romance	21.05%	4
Westerns	15.79%	3
Biography	31.58%	6
Crafts & Hobbies	5.26%	1
Sports	10.53%	2
Cookbooks	26.32%	5
Literature/Classics	15.79%	3
Religion	10.53%	2
Self Help/Psychology	10.53%	2
History	26.32%	5
Travel	10.53%	2
Politics	15.79%	3
Science	15.79%	3
Music	5.26%	1
Total Respondents: 19		

#	OTHER (PLEASE SPECIFY)	DATE
1	historical fiction	7/4/2018 12:49 PM
2	classics	7/4/2018 12:49 PM
3	aging prevention, nutrition, historical fiction	7/4/2018 12:47 PM
4	architecture, house design, gardens/plants	7/4/2018 12:45 PM
5	historical fiction	7/4/2018 12:43 PM
6	book club books, finance	6/21/2018 11:36 AM
7	test	6/14/2018 10:41 AM

## Q2 What formats do you prefer?

Answered: 18 Skipped: 1



ANSWER CHOICES	RESPONSES
Books	94.44% 17
eBooks	22.22% 4
Magazines	16.67% 3
Audiobooks on CD	11.11% 2
Downloadable Audiobooks	11.11% 2
Large Print	0.00% 0
Total Respondents: 18	

#	OTHER (PLEASE SPECIFY)	DATE
1	trade size books	7/4/2018 12:47 PM
2	tes	6/14/2018 10:41 AM

### Q3 Are there non-book items you would like to borrow from us? (technology, toys, fishing rods, tools, etc.)

Answered: 4 Skipped: 15

#	RESPONSES	DATE
1	technology	7/6/2018 12:17 PM
2	No	6/21/2018 11:21 AM
3	Seriously? Ok stand up paddle boards. Be careful. Please don't go crazy with trying to be e everything for everyone or duplicate .	6/20/2018 7:47 PM
4	test	6/14/2018 10:41 AM

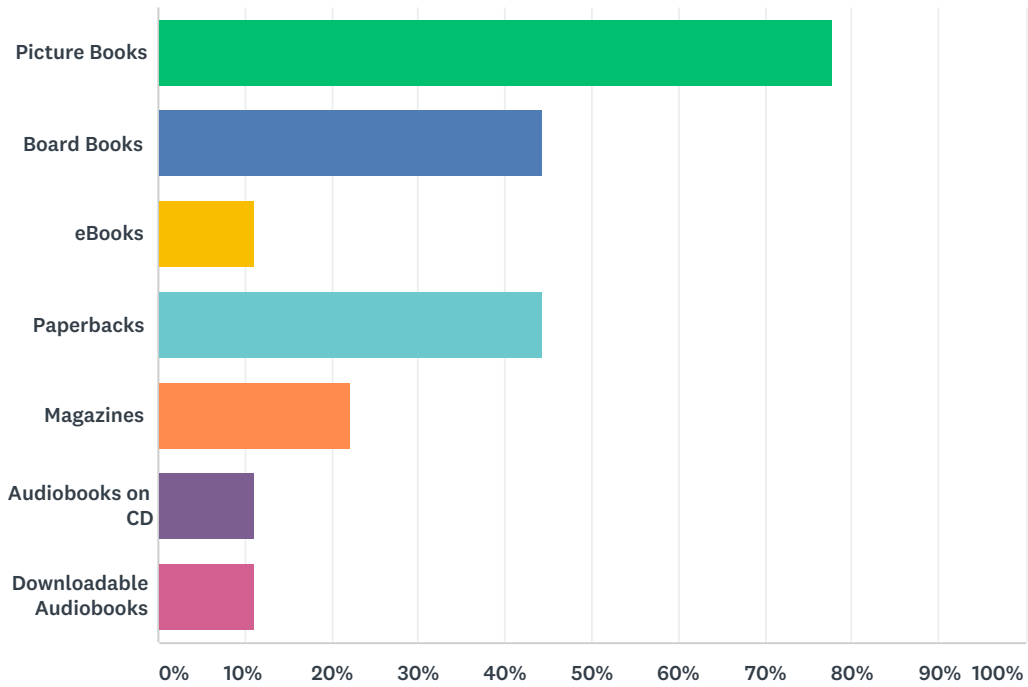
## Q1 What do you like to read about?

Answered: 10 Skipped: 0

#	RESPONSES	DATE
1	indestructable books "that's not my..." books	7/4/2018 12:51 PM
2	science fiction, adventure/suspense	6/21/2018 11:34 AM
3	dinosaurs, captain underpants, Robert Munsch, piggy and elephant, minecraft books, animal books	6/21/2018 11:33 AM
4	Les Blonde	6/21/2018 11:31 AM
5	Captain Underpants	6/21/2018 11:31 AM
6	board books, stories about nature and animals	6/21/2018 11:30 AM
7	Children's French Books, Board, Picture, Early Readers, Novels	6/21/2018 11:27 AM
8	The Land of Stories	6/21/2018 11:21 AM
9	Graphic Novels	6/21/2018 11:18 AM
10	test	6/14/2018 10:41 AM

## Q2 What formats do you prefer?

Answered: 9 Skipped: 1



ANSWER CHOICES	RESPONSES
Picture Books	77.78% 7
Board Books	44.44% 4
eBooks	11.11% 1
Paperbacks	44.44% 4
Magazines	22.22% 2
Audiobooks on CD	11.11% 1
Downloadable Audiobooks	11.11% 1
Total Respondents: 9	

#	OTHER (PLEASE SPECIFY)	DATE
1	Chapter Books	6/21/2018 11:21 AM
2	test	6/14/2018 10:41 AM



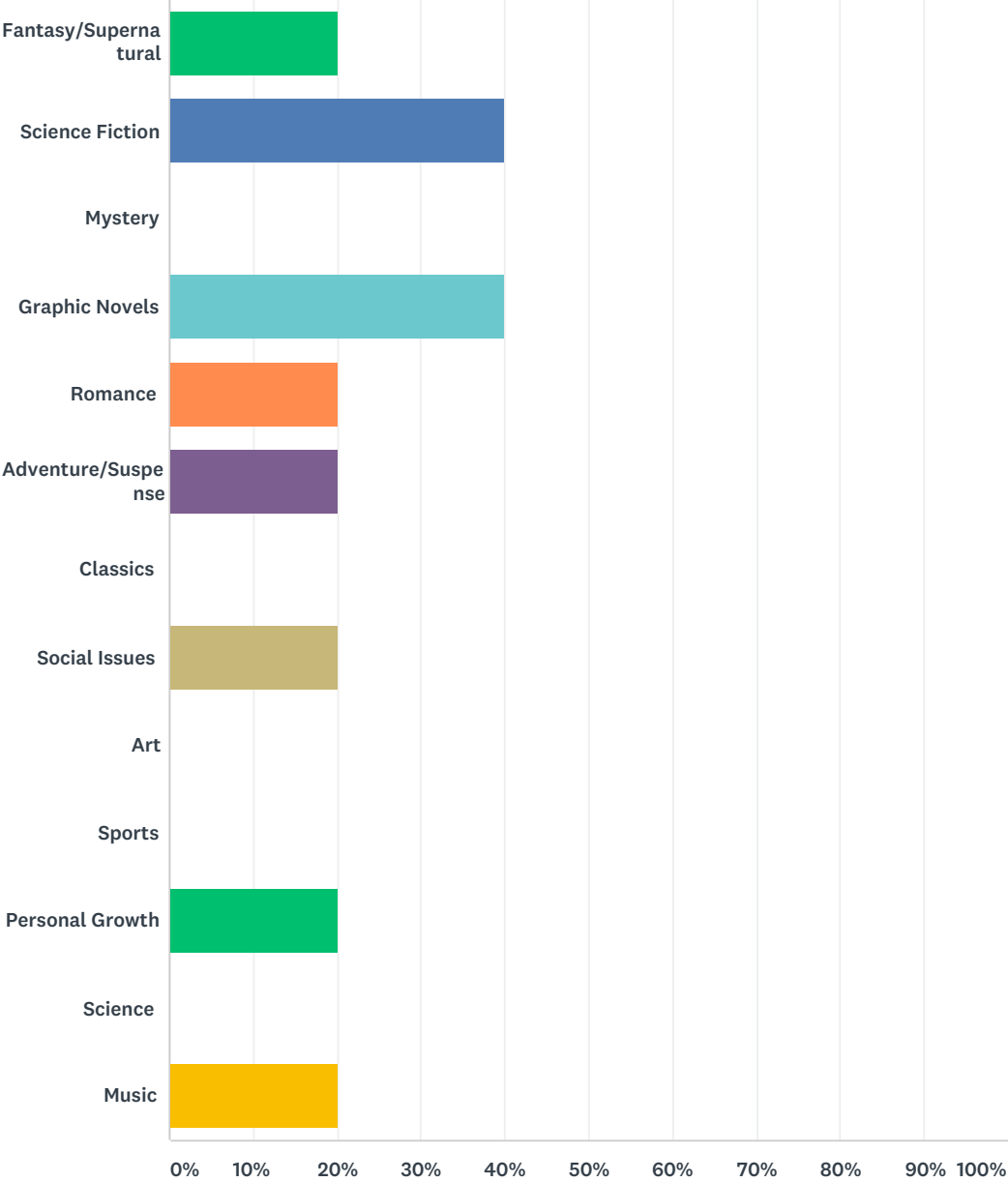
### Q3 Are there non-book items you would like to borrow from us? (technology, toys, fishing rods, tools, etc.)

Answered: 5 Skipped: 5

#	RESPONSES	DATE
1	More iPads	6/21/2018 11:33 AM
2	Mango language program (for kids)	6/21/2018 11:30 AM
3	No	6/21/2018 11:21 AM
4	No	6/21/2018 11:18 AM
5	test	6/14/2018 10:41 AM

# Q1 What do you like to read?

Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES
Fantasy/Supernatural	20.00% 1
Science Fiction	40.00% 2
Mystery	0.00% 0
Graphic Novels	40.00% 2
Romance	20.00% 1
Adventure/Suspense	20.00% 1

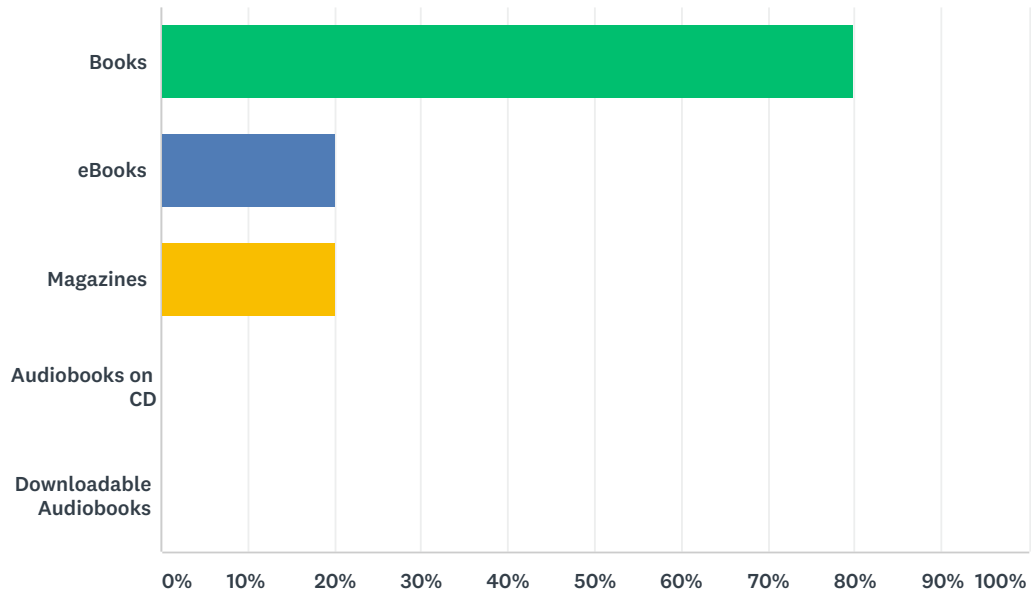
## User Survey on Teen Collections

Classics	0.00%	0
Social Issues	20.00%	1
Art	0.00%	0
Sports	0.00%	0
Personal Growth	20.00%	1
Science	0.00%	0
Music	20.00%	1
Total Respondents: 5		

#	OTHER (PLEASE SPECIFY)	DATE
1	reality teen novels	7/4/2018 12:50 PM
2	test	6/14/2018 10:41 AM

## Q2 What formats do you prefer?

Answered: 5 Skipped: 0



ANSWER CHOICES	RESPONSES
Books	80.00% 4
eBooks	20.00% 1
Magazines	20.00% 1
Audiobooks on CD	0.00% 0
Downloadable Audiobooks	0.00% 0
Total Respondents: 5	

#	OTHER (PLEASE SPECIFY)	DATE
1	test	6/14/2018 10:41 AM

### Q3 Are there non-book items you would like to borrow from us? (technology, toys, fishing rods, tools, etc.)

Answered: 2 Skipped: 3

#	RESPONSES	DATE
1	headphones	6/21/2018 11:35 AM
2	test	6/14/2018 10:41 AM

## Q1 What priorities do you believe the Board should include in the Strategic Plan?

Answered: 4 Skipped: 1

#	RESPONSES	DATE
1	Professional staff training	7/3/2018 3:54 PM
2	Safe work environment for all employees. Free from workplace hazards of all descriptions - both physical and mental.	6/24/2018 6:29 AM
3	The population in this area is growing dramatically & is wealthier & better educated than in the past. And is older with fewer children. And perhaps less mobile. Also technology is causing huge changes in communication/reading. Plan with these considerations in mind for the future.	6/23/2018 9:53 AM
4	Expansion of LES New branch for Craigleith Expansion of Depot	6/23/2018 7:53 AM

## Q2 The new Board will be selected by Council this fall. What skills should applicants be able to demonstrate?

Answered: 4 Skipped: 1

#	RESPONSES	DATE
1	To admit when wrong and become part of the solution—not ostriches or dictators.	7/9/2018 10:07 PM
2	Legal, accounting	7/3/2018 3:54 PM
3	To be open-minded and willing to listen to the public, especially when they are tackling difficulty issues. The persona of "we're right and they're wrong" has to go. This Board needs to be far more compassionate and willing to hear the needs/pleas of the public.	6/24/2018 6:29 AM
4	An understanding of the community & the ability to think, plan & make sensible decisions for this community.	6/23/2018 9:53 AM

### Q3 What programs and services could we offer: For teens... For children... For families... For seniors... For adults... For businesses...For you?

Answered: 3 Skipped: 2

#	RESPONSES	DATE
1	More adult learning opportunities	7/3/2018 3:54 PM
2	More weekend programming aimed at kids between the ages of 2-12. Guest readers (from all walks of life) for children and guest speakers for teenagers who are interested in career research. The Parking Lot Party should also be high on your priority list. At its peek, it was the library's greatest social contribution to our community in terms of demographics and audience involvement.	6/24/2018 6:29 AM
3	The library already serves my needs & I'm too old to understand the needs of those other groups.	6/23/2018 9:53 AM



## Q4 For Teens-what would you like in your library. What would make us your dream hang out spot?

Answered: 3 Skipped: 2

#	RESPONSES	DATE
1	Drop in, music-based, films	7/3/2018 3:54 PM
2	More access to music related topics. Perhaps "Spotify" playlist suggestions. Or encourage teens to submit their own. The relationship between teens and music has never dwindled, so anything that could get kids talking about, or sharing, music.	6/24/2018 6:29 AM
3	Teen space, separate from main area	6/23/2018 7:53 AM

## Q5 For Children-what would you like in your library. What would make us your dream hang out spot?

Answered: 2 Skipped: 3

#	RESPONSES	DATE
1	Programs that incorporate story, song, drama, physical activity (acting out stories, parade through the library, games that help kids learn library skills.	7/3/2018 3:54 PM
2	Hands-on crafts. Or guest readers. With all of the big-name acts that are coming to our area for shows at Meaford Hall or Marsh St. Centre, is there any way that one of these artists would donate a half-hour of their time to do a reading for children/teens at the library?	6/24/2018 6:29 AM

**Q6 Libraries are not bound by walls. Would you attend Pop-Up Library events in the community? Where would you like us to be? [Where can we offer services outside of our walls-what services and where?]**

Answered: 3 Skipped: 2

#	RESPONSES	DATE
1	Take library activities to all the halls within TBM	7/3/2018 3:54 PM
2	Our community has dozens of annual events that could provide you with this opportunity, but your best shot at engaging the public is by reviving the Parking Lot Party.	6/24/2018 6:29 AM
3	Like that Meaford Library is at market each week june-sept	6/23/2018 7:53 AM

## Q7 How/where do you receive your information about events, activities, and issues?

Answered: 4 Skipped: 1

#	RESPONSES	DATE
1	on-line	7/3/2018 3:54 PM
2	Online and mainly through The Citizen's Pages.	6/24/2018 6:29 AM
3	The internet & talking with friends.	6/23/2018 9:53 AM
4	Get info from eblasts. Not social media	6/23/2018 7:53 AM

## Q8 Which Social Media sites do you use? Which would you like to see BMPL on?

Answered: 3 Skipped: 2

#	RESPONSES	DATE
1	Facebook	7/3/2018 3:54 PM
2	Facebook.	6/24/2018 6:29 AM
3	Facebook.	6/23/2018 9:53 AM

**Q9 What kind of “non-book things” would you like to borrow from the library? [Currently we circulate snow shoes but can expand this alternate collection].**

Answered: 3 Skipped: 2

#	RESPONSES	DATE
1	sports equipment, baseball gloves, skates, etc.	7/3/2018 3:54 PM
2	People love your DVD collection. Keep up the great work!	6/24/2018 6:29 AM
3	Summer winter sporting items. Fishing pole, canoe, bikes at Depot on trail.	6/23/2018 7:53 AM

## Q10 What types of collections / which authors would you like to see in the Library?

Answered: 1 Skipped: 4

#	RESPONSES	DATE
1	popular	7/3/2018 3:54 PM

## Q11 What experiences, environments and opportunities could the Museum provide?

Answered: 2 Skipped: 3

#	RESPONSES	DATE
1	Board games, puzzles, more historical talks and walks.	7/3/2018 3:54 PM
2	Student artwork? Last month, GBCS offered a brilliant art show to the community. It could easily be transported to the BMPL.	6/24/2018 6:29 AM



## Q12 What lectures or events would you like to see? If specific to home location be specific: e.g. In Thornbury? In Craigleith?

Answered: 2 Skipped: 3

#	RESPONSES	DATE
1	More on the local history.	7/3/2018 3:54 PM
2	Not to be repetitive, but the Parking Lot Party. Surely we can all recall those Friday nights in June when hundreds and hundreds of Thornburians descended on the L.E. Shore for a fun night of music and food with your family.	6/24/2018 6:29 AM

## Q13 How could we improve The Gallery at L.E. Shore?

Answered: 3 Skipped: 2

#	RESPONSES	DATE
1	Modernize, clean, new comfortable furniture, paint, get rid of all the wood cabinets in the hallway, beverage station at customer cost.	7/3/2018 3:54 PM
2	It w/b nice if we could get a cup of coffee & maybe a place to sit.	6/23/2018 9:53 AM
3	No where to sit and relax Bar is limited Kitchen for events	6/23/2018 7:53 AM

## Q14 A core function of libraries is to foster innovation through technology. What technology and tech workshops could we offer?

Answered: 3 Skipped: 2

#	RESPONSES	DATE
1	more programs about using devices, Sonos, Alexa, Google Home, etc. to help people keep up with new tech. - good to see what its capable of before buying	7/3/2018 3:54 PM
2	Workshops on tech scams and how to avoid them. Workshops with online banking for seniors. Workshops for teens on cyberbullying as well as the over-use of technology.	6/24/2018 6:29 AM
3	More coding and robotics	6/23/2018 7:53 AM

**Q15 What Maker Space activities, technology, or maker-kits could we offer in an expanded space? [Maker Space & Maker Kits are technology. This could be VHS to DVD for your old home movies, access to sewing machine onsite, green screen for Holiday card making, etc. Be creative].**

Answered: 2 Skipped: 3

#	RESPONSES	DATE
1	photo scanner to digitize	7/3/2018 3:54 PM
2	Scanning grandparents' photo albums into digital format. My parents don't know what to do with the piles of photo albums they have collected. Scanning the pictures to digital seems logical, as a way of preserving the photos for future generations to pass on.	6/24/2018 6:29 AM

## Q16 How could we make our seating more inviting for a better visit?

Answered: 2 Skipped: 3

#	RESPONSES	DATE
1	More comfortable and cleanable	7/3/2018 3:54 PM
2	Sell coffee and tea Water bottle station	6/23/2018 7:53 AM

## Q17 What spaces or features would you like to see added? [In new buildings, renovations or expansions].

Answered: 3 Skipped: 2

#	RESPONSES	DATE
1	small work spaces, cubicles separate kids space and gallery	7/3/2018 3:54 PM
2	More quiet reading nooks for kids and teens to escape into. The traditional seating formats (desks/chairs) mixed in with something more nontraditional (bean-bag chairs etc).	6/24/2018 6:29 AM
3	Rental meeting space fully tech able	6/23/2018 7:53 AM

## Q18 What types of outdoor spaces could we add?

Answered: 2 Skipped: 3

#	RESPONSES	DATE
1	shaded outdoor seating for reading and activities	7/3/2018 3:54 PM
2	A few more park benches or perhaps a gazebo to read in.	6/24/2018 6:29 AM

## Q19 The Website is being redesigned in the coming months. What would you like to be able to find on our website?

Answered: 1 Skipped: 4

#	RESPONSES	DATE
1	tabs to lead to board meeting info	7/3/2018 3:54 PM



## Q20 Not all of our community can make it to our locations. What types of outreach could we offer?

Answered: 2 Skipped: 3

#	RESPONSES	DATE
1	Book exchange shelves in local halls, Ravenna store, etc	7/3/2018 3:54 PM
2	Home bound service	6/23/2018 7:53 AM

## Q21 Please Don't Change This! What is the best aspect of our library? What is the heart of the building?

Answered: 4 Skipped: 1

#	RESPONSES	DATE
1	children's tower	7/3/2018 3:54 PM
2	Your staff. Through and through.	6/24/2018 6:29 AM
3	The cheerful & helpful staff.	6/23/2018 9:53 AM
4	Story tower The museum	6/23/2018 7:53 AM

## Q22 Anything Else? What didn't we ask that we should know?

Answered: 2 Skipped: 3

#	RESPONSES	DATE
1	Try to re-engage people who don't use TBM library and go to Meaford and Collingwood instead.	7/3/2018 3:54 PM
2	Bring back the Parking Lot Party. :)	6/24/2018 6:29 AM